

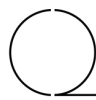
DIRECTORY OF SERVICES



H
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T
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L



Wi-Fi
Cavo Zoe Seaside Hotel
Password:
cavozoe2020



Adaptors

We have some international adaptors at reception which can be rented with a €5 deposit. Please contact reception for more information.

A

Airport

Larnaca International Airport is 45 minutes by car, 45km from the hotel. You are advised to arrive at the airport 2 hours before flight departure.

Air-conditioning

All our rooms have air-conditioning, the temperature is automatically set at 22°C in order to be energy efficient. The air-conditioning unit will automatically switch off when the balcony doors are open in order to preserve energy.

Banks

The nearest bank is: "Bank of Cyprus"

Address: Leoforos Protara - Kavo Gkreko 347, Protaras, Cyprus.

Located 3km from the hotel (5min by car).

B

Bars

Salty By The Pools / Salty Under The Stars is situated by the main pool in front of the beach, and is open from 10:00-00:00hrs, weather permitting. (Food served 10:30-17:00hrs).

Bath towels & Bed linens

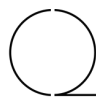
A towel on the floor will be replaced, a towel on the rack will be re-used. Bed linen is changed every third day according to our Green Policy. Please inform your housekeeper if you feel the linen does not need to be replaced.

Bicycles

Can be hired from reception. Please see our 'Explore Cyprus' information to see what you can discover by bicycle in the local area.

Breakfast

Full buffet breakfast is served in Dolce Restaurant from 07:00-10:00hrs.



Car Rental

Please contact reception for more information on car rental.

Cash Deposits

These may be required for various items such as safes, towels, etc. Please contact reception on extension 0 for further details.

Check-out Time

You are requested to vacate your room by 12:00hrs. Arrangements can be made for late check-out upon availability. Please contact reception the day before departure and every effort will be made to meet your request.

Children

Our Kid's Club is located at level -1, next to 'Vanity Spa', for children aged 4-7 years old.

Churches

For information on church services please contact reception.

Credit Cards

Most major credit cards are accepted. Please contact reception as early as possible in order to ensure authorization.

Currency exchange

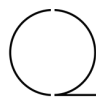
The most frequently used currencies can be changed at the front desk 24hrs a day.

Covid-19

We have implemented protocols and procedures to keep our guests and our staff safe. You can find this information on our website: cavozoe.com

If you become unwell during your stay, please return to your room and contact reception for further instruction.





INFORMATION

Diets

Special diets can be provided in all restaurants. Please contact our reception who can assist you with this. At all mealtimes in Dolce Restaurant our food is labelled with allergens and at Salty you can find the allergens on the menu.

D

Doctor / Dentist

Please contact reception.

Diving

We provide diving lessons and activities, with the opportunity to book yourself to go diving at sea. Please contact reception for more information.

Dress Code

Wet swimwear should not be worn in our 'Dolce' restaurant. We ask our guests to dress appropriately at mealtimes.

Electricity

The electricity can only be switched on if you place your key holder in the socket by the door. The electrical current is 240 volts (50 cycles). An electric razor socket is located in the bathroom for all types of voltage.

E

Emergency

For any emergency, please contact the operator immediately. Please dial 0. If there is an emergency and you are outside the hotel, dial 112 for emergency services.

Entertainment

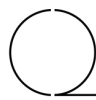
Our entertainment programme is organized daily and the details are advertised in the lobby.

Events

For details please contact reception or see cavozoe.com/events.

Excursions

Please contact your tour operator.



Facebook

Please like and follow us on Facebook: facebook.com/cavozoe

F

Facsimile

Outgoing faxes can be sent from the reception. Incoming faxes will be kept at reception. Please note that there are normal fees for both outgoing and incoming messages. Our facsimile number is 00357 23730504.

Fire

If you discover a fire, please advise reception (O) immediately, then follow the instructions posted on the back of the door in your room. Leave the premises and gather at the assembly point at the car park in front of the entrance of the hotel and await instructions from the hotel management.

First Aid

Should you require any first aid, please contact reception or any member of our staff.

Fitness Centre

This is located on the lower ground floor and is open from 09:30-18:00hrs. Please contact reception to book an appointment to use the fitness centre (Covid-19 restrictions).

Flowers

We work with local florists who can provide fresh arrangements for special occasions. Please contact reception on extension O.

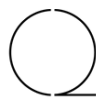
Games

A wide selection of games can be found at the Dolce Lounge Bar. Please ask a member of staff.

G

Green Promise

We've made a Green Promise to our guests and our staff to do our bit to help the environment, for more info see our website.



Hairdressing

We have a hairdressing salon located in our Vanity Spa. They offer cuts, colours and styling for ladies and gentlemen. Please visit the Vanity spa reception to make a booking.

H

Half Board

Breakfast Buffet

Dinner (Drinks are Not Included)

Housekeeping

Any matters regarding the housekeeping of your room can be reported to reception, for example if you need extra pillows, change of towels, blankets, extra tea/coffee.

Inflatables

For your safety inflatables and lilos are not allowed in the pool.

I

Internet

Free Wi-Fi access through all the property. Please contact reception O or ask a member of staff for assistance.

Ironing

Ironing boards are available in each room, irons can be requested from reception.

Instagram

You can follow us @cavozoe.seasidehotel

Jacuzzi

We have a private jacuzzi located in our Vanity Spa, this must be pre-booked at the spa reception.

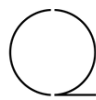
J

Kid's Club

Our Kid's Club is located at level -1, next to Vanity Spa, for children aged 4-7 years old.

K

INFORMATION



Laundry

Guest are provided with a laundry bag. This can be found in your room wardrobe. Fill out the attached card indicating which items of clothing are in the bag and whether you would like each item washed, dried and folded, dry cleaned or ironed. Leave the bag of laundry in your room for the maid to pick up as per the instructions attached to your laundry bag.

Manager on duty

Should you require the manager on duty, please contact reception on extension 0.

Maps

Maps of Protaras and Ayia Napa are available from reception. Also you can scan our Qr Code for more.

Massage

The full Vanity Spa brochure can be found on our website: cavozoe.com. For an appointment, please contact reception.

Meal times

Breakfast is served 07:00-10:00hrs. Dolce Restaurant

Snacks from 10:30-12:30 & 14:30-17:00. Salty by the Pools - A La Carte (Weather Permitting)

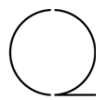
Lunch is served 12:30-14:30hrs. Dolce Restaurant - Buffet

Dinner from 18:00-20:30hrs. Dolce Restaurant - Buffet

A La Carte from 10:30-17:00 Salty by the Pools - Snack Menu. Weather Permitting).

Nail salon

Located in our Vanity Spa on level -1, we have a nail salon. For bookings please contact the Vanity Spa reception.



Parking

Free parking for all residents in the car park situated at the entrance of the hotel.

Pets

These are not allowed on the hotel grounds.

Pharmacy

The nearest pharmacy is located approximately 3.3 km from the hotel on:
22 Protaras Ave, 5296 , Protaras, Paralimni
Marios Loizou Pharmacy / (00357) 23832082

Photocopies/Printing

Please contact reception, please note that there are fees for photocopies/printing.

Playground

This is situated by the outside pool.

Pool Towels

They are available from the spa from 10:00-19:00hrs. To exchange for fresh pool towels, visit the spa between 10:00-12:00. You have to receive a pool towel card from the reception, by paying a €10 deposit.

Restaurants

Dolce Restaurant

Buffet breakfast from 07:00-10:00hrs

Buffet Lunch from 12:30 - 14:30hrs

Buffet Dinner from 18:00-20:30hrs

Please note that no swimwear is allowed at Dolce restaurant.

Salty Pool Bar & Salty Under The Stars:

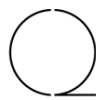
10:00-00:00hrs Opening hours

10:30-12:30hrs & 14:30-17:00hrs serving snacks weather permitting.

10:30-17:00 serving food A La Carte. Snack options. weather permitting.

Reservations

For all bedroom reservations, please contact the reception desk or email



Safety deposit boxes

These are available in your room. For further information please contact reception 0.

Sauna

Open from 10:00-19:00hrs. it is located in the Vanity Spa. The use of towels in the sauna is mandatory. For further details on use and costs, please contact Vanity Spa reception. Pre-booking is mandatory.

Swimming pools

The main swimming pools can be used from 09:30-18:00hrs. Please note that climbing and diving in our pools is strictly prohibited. All children must be accompanied by an adult.

Swimwear

You are kindly requested not to circulate in wet swimwear in the lobby area.

Spa

Our Vanity Spa is located on level -1. The full brochure can be found on our website cavozoe.com. Pre-booking appointments is mandatory.

Social Media

We have Facebook and Instagram, feel free to tag @cavozoe.seasidehotel, check-in at Cavo Zoe Seaside Hotel and use #cavozoe #cavozoeseasidehotel #cavozoers

Sunbeds & umbrellas

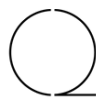
Sunbeds and umbrellas are available by the swimming pool and outdoor areas free of charge (subject to availability).

Sunbeds may not be reserved and any belongings left on sunbeds will be collected by the hotel.

S

INFORMATION





Taxis

Taxis are available upon request from reception, please book in advance to give enough time for the taxi to arrive. Airport transfers can also be arranged from reception.

Telephone

The hotel telephone number is 00357 23730 500

To phone another room dial 2 and the room number.

Useful telephone numbers:

Ayia Napa Police 00357 23721553

Larnaca International Airport 00357 24643000

Should you require any assistance please contact the reception desk on 0.

Television

For local and satellite TV, please see the TV program in our QR.

Our Smart T.V's offer Netflix. The use and Log in with your personal credentials to Netflix is NOT Recommended from the hotel. For your personal data Protection.

Vegetarian/Vegan meals

We offer vegetarian or vegan options at Dolce Restaurant and Salty. For special requests please discuss with the Maitre D'Hotel.

Wake up Calls

Please contact reception by dialing 0.

Water

It is not recommended to consume tap water.

Weddings

Please contact reception for more information. Or find more details at cavozoe.com/events

